# MEDIA ALERT!

June 01, 2008

Heritage Victor Valley Medical Group 12370 Hesperia Road, Suite 3 Victorville, CA 92395 760/245-4747



(760) 245-4747 www.hvvmg.com

#### Dear Patient:

Guardian Medical Associates (Guardian) and Heritage Victor Valley Medical Group are very pleased to announce that Guardian's physicians will now be part of our medical group effective June 1, 2008. We warmly welcome you to our medical group and we look forward to serving your health care needs.

### Primary Care

You do not need to do anything to continue to see your primary care physician. Guardian and Heritage Victor Valley Medical Group want to assure you that all the primary care physicians with Guardian [listed below] are now with us.

Z. Richard Sawan, M.D. Wendell Wettstein, M.D. William Pazdral, M.D. William Rivera, M.D. Arvind Salwan, M.D. Archna Sood, M.D. Om Sood, M.D.

Dr. Wendell Wettstein will be relocating his office practice within the same complex......just a few doors down to the Heritage Victor Valley Medical Group office where he will join Dr. Beverly Nester and Dr. Betina Greer.

Our office is located at 12408 Hesperia Road, Suite 2. The office phone number for Dr. Wettstein will remain unchanged at 760/241-7773.

### Specialty Care Referrals

Guardian has provided us with all the information regarding previously authorized referrals for specialty services including durable medical equipment (DME). We are working with all of the Guardian specialty and ancillary providers to ensure that your services and care are continued without interruption. You do not need to do anything regarding your specialty referral that has been previously authorized by Guardian. We will honor authorized referrals through June 30, 2008. Irma Still, Referral Coordinator with Guardian has joined us and will be available to assist you with any issues regarding referrals.

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### Our Background

We have been an active member of the Victor Valley community for over 12 years. With over 50 primary care providers and 150+ specialists we can effectively coordinate your medical needs. Our primary acute hospitals include St. Mary Medical Center, Victor Valley Community Hospital, Barstow Community Hospital and Bear Valley Community Hospital.

#### Member Services

We are committed to the highest level of customer service and will insure a smooth transition for all of the Guardian members. We are also pleased to announce that Jaimee Boucher has now joined us as a Member Service Representative. Jaimee, along with our own long time Member Service Representative, Loyda Santos, will be available to answer any questions you may have regarding the coordination of your ongoing medical needs. You can reach either Jaimee or Loyda by calling 760/245-4747.

Sincerely,

Mohinder Ahluwalia, M.D. Marlene Turner - Medical Director Administrator/COO

Z. Richard Sawan, M.D. Wendell Wettstein, M.D.